

TRIPURA GAZETTE



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PART-- I--Orders and Notifications by the Government of Tripura,
The High Court, Government Treasury etc.

**GOVERNMENT OF TRIPURA
URBAN DEVELOPMENT DEPARTMENT
5TH FLOOR OF U.D. BHAWAN, SAKUNTALA ROAD
AGARTALA, TRIPURA, 799001**

NO.F.1(3)-UDD/DUD/2009/(PART-I)/1730-37 Dated, Agartala, the 13th June, 2025.

NOTIFICATION

In pursuance of DO Letter No.O-17024/101/2025-HOUSING SECTION-MoHUA-EFS-9128287 dated 10.06.2025 issued by Secretary of Ministry of Housing and Urban Affairs, Government of India, following officers have been designated to establish a more responsive and structured grievance redressal mechanism at the State Level and RERA level to coordinate with CPGRAM in relation to State Real Estate Regulatory Authority.

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|--|-------------------------------|
| <p>1. Vivek H.B, IAS, The Joint Secretary & Director, UDD, Government of Tripura. e-mail : directorurbantripura@gmail.com Mobile No. 9741665469</p> | <p>- State Nodal Officer,</p> |
| <p>2. Shri Priyabrata Bhattacharya, The Town & Country Planner, Town & Country Planning Organisation, Government of Tripura. e-mail : pbhatt-agt@yahoo.co.in Mobile No. 8132962551</p> | <p>- RERA Nodal Officer.</p> |

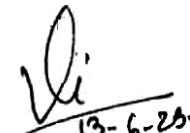
The responsibilities of the above named designated officers are as follows:

- Onboarding on CPGRAM.
- Monitoring and Review of homebuyers' grievances on CPGRAM.
- Coordination with other relevant State Departments/Authority for timely resolution.
- Sharing of latest grievance disposal status which has been forwarded to States/UTs or RERA of taking action with (MoHUA) for monitoring purposes.

This will come into effect immediately.

To:

1. The Joint Secretary & Director, Urban Development Department, for kind information & compliance.
2. The Town & Country Planning Organization, Govt. of Tripura, for kind information & compliance.



13-6-25
(Vivek H.B., IAS)
Joint Secretary to the
Government of Tripura